

My comment is in regard to the Captioning Petition filed on July 23, 2004, docket number for rulemaking is RM-11065. I support this petition and I ask that captioning quality be improved for all people. My mother is almost 89 years old and has severe glaucoma. She also has a severe hearing loss. The only way for her to enjoy television is through closed captioning. Unfortunately, many shows/news programs are still not closed captioned. Also, the captioning for some of the shows/news programs that are is substandard - words misspelled, segments that do not show on the TV screen or words garbled. She is a shut in, unable to leave her home without assistance. She would like to watch TV (such as old movies, informational/news programs, public television), but often she cannot find anything suitable to watch that is closed captioned. I strongly urge the FCC to help improve her quality of life by upgrading the requirements of the captioning system.